

please save your hard copy or online receipt from the retailer where you purchased your Fling-Ama-String™. If you've bought it direct from us, you do not **need** the receipt as we have a record of your purchase but please keep it just in case. You do NOT need your receipt in order to get replacement parts, only for defective toys.*

SAFETY INFORMATION

As with all pet toys, **please always supervise your cat while playing with this toy** (that's the fun part anyway!). This is a cat toy — Do not use as a child's toy.

When the toy is off, please always **wind the string tightly around the doorknob** so kitty can definitely not get to it...unless of course, he's got thumbs! A loose string could be dangerous to your cat so please, please take care!

Please keep the black elastic belt attached to the back door knob at all times when kitty is playing with the toy. This is what anchors the toy to the door so that the toy is stable (does not swing back and forth!) on the door.



TIPS

READ THESE **FUN TIPS** FOR KITTY PLAY

CATCHING THE STRING: the whole point of the Fling-Ama-String™ is for your cat(s) to catch the string...the motor is a very low running motor, so it can handle this stopping and starting. Speed 2 is not that fast because when inventing the toy, we found that if the string went too fast, cats would “give up” and walk away. Cats love to be rewarded for their hunting! So, after they've caught the string, and they've had their way with it, when they let go, the string immediately starts to go around again, and again, and again for a new round of catch and release!

SCAREDY CATS: you might have 'show your timid kitty the ropes' (or this instance, the 'string!'). turn the toy on. kneel down in front of the toy. 'play' with the toy by catching and batting at the string (don't worry, we won't tell anyone!) - OR - pull the string out as far as it goes. dangle the string in front of kitty. as he gets interested, turn the toy on, and let go. your fraidy cat will turn into a courageous lion in no time!

'GENIUS' KITTIES: your over-achiever might want to advance past conventional fling ama string play. you can mix things up by:

(for doors that have a bit of space under them) putting your kitty on the OTHER SIDE of the door/toy/you. close the door. turn the toy on. kitty 'peeks' under the door. next, a paw will appear. then an entire leg. then a wildly flailing paw and leg tries to catch the string!

kitty might want the “challenge” of a moving string **AND** a moving door: turn the toy on, and keep the door open. (we apologize for any loud, door-crashing noises that might occur!) he can also stalk the toy from behind the open door, and then pounce on his prey (string) when the time is just right!

kitty might want the “challenge” of a HORIZONTAL flinging session...use your creativity to see how you can attach the toy anywhere so that it's going sideways

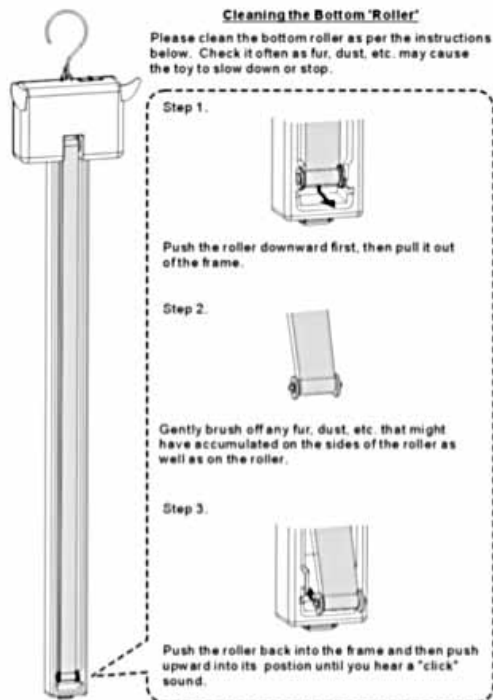
TROUBLESHOOTING

Although it is a rare occurrence to have problems with your Fling-Ama-String™, we're glad you've stopped by this section for help!

WHEN TO REPLACE BATTERIES: the batteries will last for hours and hours and hours...but then the string might start to catch on the frame, and you'll notice a reduction in the speed of the flat elastic belt. DO NOT WORRY. The toy is working properly...it's just time to change the batteries!

MY FLING-AMA-STRING™ IS MAKING A LOUD RATTLING NOISE!: Fling-Ama-String™ was made specifically not to scare kitty away by using an extremely low-volume motor. If your toy is loud, there's an **EASY FIX. Due to shipping or even some rough kitty play**, the BOTTOM ORANGE ROLLER might move a bit, the result being when you turn on your toy, it's very loud. The BOTTOM ORANGE ROLLER pulls out (push down and pull), so all you need to do is pull it out, and snap it back in...try this a few times in a row until you hear a nice, "snap!" Voila! The toy should no longer be making a rattling noise because the bottom roller is snapped perfectly into place.

IMPORTANT! PLEASE READ BEFORE USING:



THE WHITE ELASTIC BELT IS MOVING SLOW BUT I JUST PUT IN NEW BATTERIES! Just in case you overlooked the small sheet attached to the top of your toy, here's a copy and more detailed instructions. This would be the first thing to check...You can easily pull out the bottom roller and inspect it to see if there is any fur, carpeting, dust, etc wound tightly on the tiny metal pins on each side of the orange plastic roller. Even what looks like a **very small amount** can stop the belt from moving! This is a rare occurrence; However, please inspect it very closely...there could be a lot of fur, etc stuck that you would never notice from a casual glance. It could be wound very tightly around the metal pins on the ends of the roller, and when you start pulling it out, you might be surprised at how much fur, etc really comes out! Fur, carpeting, etc could also be wound around the orange plastic center. Of course, all of this can slow down or even stop the elastic belt from moving. If this happens to your toy, it means you will need to check it from time to time and clean it if necessary. You will also need to open the top of your toy, and inspect the top roller/long pin.

**** see below: easy instructions to open the top of the toy.**

OK, JUST CHECKED...IT WASN'T FUR AND CARPET ON THE BOTTOM OR TOP ROLLER! WHAT SHOULD I TRY NEXT?

FREE REPLACEMENT PARTS: If your toy is not working properly, and it's none of the above, it usually means you have a broken or stretched out part, which we can replace for free! Send us an email: fasparts@moodypet.com and include your **snail mail address** as well as **which replacement part** you might need from the list below.

STRING (THE MULTI-COLORED CORD). You'll just have to sew the new one on with a few stitches! don't forget to take the ENTIRE old string off of the toy first. Use sewing or manicuring scissors to take out the machine stitching — you don't want to cut the white, elastic belt by mistake.

STRING WITH AN EXTREMELY THIN COATING OF ELMER'S CLEAR GLUE (COMPLETELY NONTOXIC!): for heavy chewers, biters, and claws this coat of glue will help prevent the string from fraying. fyi, this will make the string a bit stiff at first but it will ease up with a few playing sessions.

WHITE ELASTIC BELT WITH STRING: some kitties love to pull the white, elastic belt as far as possible, and as often as possible! If your white, elastic belt gets too stretched out, you will know as it will no longer be grabbed by the top and bottom rollers, and the white, elastic belt will no longer turn although you are hearing the motor working fine. You will also probably be able to see that the elastic belt is too stretched out. One more way of testing to see if this is the problem: Pull the white elastic belt away from the toy so you take up any slack but don't pull it so it's too taut; Place 1 finger under the belt (so your finger is now acting as the "roller"). Turn on the toy. If the elastic belt starts moving again (around your finger and the rollers) perfectly, your belt is stretched out, and you need a new one.

**** see below: easy instructions to open the top of the toy.**

BLACK ELASTIC BELT that anchors the toy to door. Some kitties think this is also part of the fun! If yours gets too frayed or comes loose from the toy, we can send you a new one!

BLACK RUBBER O-RING this is a tiny black 'rubber band' inside the top of toy that attaches from the motor to top roller/pin; every now and then, one snaps due to how thin it has to be; could be a reason your toy has stopped working! You are so talented that you figured this out!
we will reward your engineering skills with a new o-ring!

**** see below: easy instructions to open the top of the toy**

BOTTOM ORANGE ROLLER every now and then, a mischievous kitty will somehow pull out the bottom roller. Then, of course, kitty will roll it under your bed, dresser, stove, sofa so you can't find it. We can replace this for you, no problem!

BATTERY COVER a battery cover might get lost so we'll send you a new one.

if there's **another part we haven't thought of**, please let us know!

Once again, email us at fasparts@moodypet.com!



WHAT IF I'VE TRIED EVERYTHING AND...MY FLING-AMA-STRING™ MOTOR IS TOTALLY SILENT WHEN I TURN THE TOY ON; IT'S NOT MISSING A BATTERY COIL; IT'S NOT DEFECTIVE BATTERIES; IT'S NOT A BROKEN BLACK O-RING IN THE TOP OF THE TOY?

It sounds like your motor might have finally given out. Most Fling-Ama-Strings™ last for years but every now and then there's a defective. We do guarantee your Fling-Ama-String™ motor for up to 180 days (6 months). We cannot guarantee it longer due to it being an interactive cat toy, and each kitty plays with the toy differently. If it's past 6 months, please still contact us, and we'll figure out a fair solution. We want you to have an amazing experience with our amazing Fling-Ama-String™!

*We will ask for your receipt if your toy is a defective out of the box OR if your motor dies shortly thereafter (99% of the time, a bad motor dies within 2 days to 2 weeks). Good news: Fling-Ama-String™ defective rate is only 1.4%, way below the national average for small battery-operated products. Bad news: So sorry for the inconvenience if you got a defective! If you have lost your receipt or received your toy as a gift, please contact us, and we will be happy to work with you to come to a fair resolution.

**** BELOW ARE YOUR EASY INSTRUCTIONS TO OPEN THE TOP OF THE TOY:**

Before you start: You will need a tiny screwdriver like the kind you use on eyeglasses.

Unscrew the four black screws on the top back panel of the toy (actually, one of the four screws is in the battery compartment).

IMPORTANT!!! PLEASE MAKE SURE YOU DO THE NEXT STEP WITH THE TOY LAYING HORIZONTALLY ON A STABLE, FLAT SURFACE. DO NOT ATTEMPT WITH THE TOY IN THE AIR VERTICALLY AS THE MOTOR WILL FALL OUT (GRAVITY!) AND COULD POSSIBLY PULL THE ELECTRICAL WIRES OFF, RENDERING YOUR TOY USELESS.

You will now see a smaller panel which protects the motor/top roller that has 4 slightly smaller black screws. Unscrew these. Lift off this panel — **CAREFULLY, SLOWLY**...You want to be very careful because all these parts are attached to the motor!



FOR REPLACING THE WHITE ELASTIC BELT

Once your'e in, please lift up the right side ONLY of the top roller/pin just enough so you can SLIP the belt over it. You want to be very careful because all these parts are attached to the motor; So, if you only lift the right side, you will not be disturbing the motor, black rubber o ring, and wires on the left!

Screw back the motor panel; screw back the top cover panel.

OK, now you are finished with the top - The bottom is easy because the bottom roller pulls out (push down a bit and pull out) so you can just slip the belt around the bottom roller, and then snap it back into place!

Voila...You are now kitty's hero, and kitty is flinging again!

FOR SEEING IF THE BLACK O-RING IS BROKEN

Once you're in, you will notice if the black o-ring is broken. It will look like a tiny black rubber band that's broken. Put the screws and the covers in a safe place. Email us and we'll send you a new black o-ring. We will also send you a graphic of how the black o-ring needs to be installed.

FOR CLEANING THE TOP ROLLER/PIN

Once you're in, you'll notice that there is fur, carpet, dust, etc stuck on the long pin that holds the roller. Clean the pin and the roller, and then screw the covers back into place.